

Community Care

Why Community Care?

Everyone has a right to live as independently as possible.

Moray Council, through Health and Social Care Moray, aims to help older people and those with a disability, who are often the most vulnerable, live meaningful and independent lives wherever possible.

What is Community Care?

Community Care (CC) encompasses all those services that support family carers and help vulnerable and older people remain active and independent wherever possible — for example:

- day care
- home care
- intermediate care services
- equipment, aids and alarms
- home adaptations

When staying at home is no longer an option, Community Care can help find suitable residential or nursing homes, and can sometimes contribute towards the costs involved.

How do I apply?

For more information about the eligibility criteria and assessment process please contact the:

Access Care Team

01343 563999

accesscareteam@moray.gov.uk

Eligibility:

Eligibility criteria make sure people in greatest need and at most risk are first to receive services. An assessment gathers the relevant information, which is considered alongside the eligibility criteria, to determine the individual's need for support.

Assessment:

Your cared for is entitled to an assessment of their needs, usually carried out by a Community Care Officer (CCO). This helps establish how those needs are best met.

Usually done at home, an assessment can also be done in hospital or other places in the community if more relevant. Sometimes a District Nurse, Occupational Therapist or other Health or Social Care professional may complete a single shared assessment and forward it to the local CCO. If more information is required, the CCO will normally contact you. On completion, you will receive a copy of the assessment report.

Timescales will be dependent on circumstances and the complexity of the situation.

How much does it cost?

There are no charges for information and assessments, but depending on individual circumstances there may be a charge to help pay for some services or equipment.

For more information on council services go to:

www.moray.gov.uk



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